

Frequently Asked Questions

Why is Metrolinx expanding GO service?

The Greater Toronto Hamilton Area (GTHA) is growing fast, and while this growth is a sign of success and opportunity, our transportation networks are at their limit. Metrolinx is working to build a regional transportation system that's modern, efficient and integrated, with more public transportation connections to keep GHTA residents moving today and tomorrow.

What is Metrolinx doing in the GTHA?

Expanded GO service is just one part of what is being developed in the Region. Metrolinx is delivering the largest transportation infrastructure program in Canadian history and it will transform the GTHA. To give you a sense of the scope of what is planned, Metrolinx has an ambitious plan that envisions more than 1,200 kilometers of rapid transit – more than triple what exists now – so that over 80 per cent of residents in the GTHA will live within two kilometers of this network. Currently, there are more than 400 rapid transit projects underway, creating enormous economic benefits of 800,000-900,000 person years of employment and an infusion of \$110-\$130 billion to our economy. When complete, the Metrolinx plan will transform the way the GTHA moves.

What specific projects are expected in my community?

In King City, Metrolinx is working to create more connections to the entire GO network with faster, more frequent local service. To make this happen, we're planning upgrades to the King City GO station, including 500 new parking spaces, a new Kiss & Ride drop-off, a new platform, two new pedestrian bridges and bicycle facilities. This is in addition to expanded track work happening between Aurora and Union GO Stations. Our goal? To bring you 15-minute two-way, all-day service between King and Union stations.

When will construction start?

The preliminary design work for the King City station is ongoing, with construction slated to begin in the Spring of 2019, finishing approximately late 2022.

Will there be disruption to local GO service or road closures during construction?

We know there will be community-level disruption required to build a region-wide, integrated transit network, but at this early stage of the process, it's difficult to determine what the specific impacts of construction may be for all projects. While bringing new levels of GO service to King Township will create some disruption, we're committed to working with local officials to minimize any inconvenience during and post-construction as much as possible.

How will Metrolinx ensure parking is available at the station during construction?

As we build we promise to work with you to make sure disruptions are kept to a minimum. One of the ways we will do this is by ensuring there are alternative parking arrangements available.

What is Metrolinx doing to minimize the impact of this construction on residents?

Like any other large-scale construction project, expanding GO rail lines or modernizing and building new transit station facilities means temporary impacts for drivers, transit users, local residents and businesses, from road and parking lot closures to transit service interruptions and redirection of pedestrian traffic. We're working closely with local communities to understand the impact of construction-related disruption as part of our project planning and are committed to minimizing the impact by providing alternative solutions wherever possible. In addition, each construction contractor must submit a plan to show what measures they will take to make the project as livable as possible.

What is Metrolinx doing to mitigate noise from additional trains, like whistleblowing?

Bringing more service to communities across the region will also introduce a new level of activity and increase noise in and around rail corridors and rail facilities. We have a plan to get ready for this new level of service that includes working with communities and our partners to explore how we can reduce the noise associated with the day-to-day operation of our trains. Metrolinx follows the Noise Mitigation Protocol outlined by the Ministry of the Environment and Climate Change. Nothing is built or runs without meeting those standards. In addition, we are also leading a number of proactive noise mitigation initiatives such as heating train platforms so that residents will no longer hear snow removal at night; using electronic signage to eliminate the need for PA announcements; and ensuring track maintenance and lubrication is taking place to reduce rail-to-wheel noise.

With regard to noise from whistleblowing, this kind of noise is governed by Transport Canada rules and regulations. The use of whistleblowing is an important security and safety feature as it prevents accidents and provides needed warning for any number of reasons.

When will this new service be operational in King City?

New weekend service was introduced this January as part of plans to expand GO train service. The Metrolinx GO Expansion Project is part of a larger Regional Transportation Plan that includes work in the GTHA over the next 10 years. Residents of King Township will see service improvements over time as new phases of construction are complete.

What is Metrolinx doing to ensure safety at crossings where trains and traffic meet?

As part of our ongoing commitment to safety, we are undertaking a study to identify recommended improvements for at-grade crossings across the entire GO network. Municipal input will be a critical part of this exercise.

How can I expect to hear about project updates?

We're committed to working with the communities impacted by this transportation infrastructure project every step of the way to ensure we're making the best decisions possible. From planning and design to construction, Metrolinx will meet with elected officials and community stakeholders, host pop-up engagements in the community and share information directly with residents as projects progress.

How can I talk to Metrolinx if I'm concerned?

Public input is an essential part of our work at Metrolinx. To learn more about Metrolinx projects and find out how you can give feedback, please visit www.metrolinxengage.com.

Where can I go for more information?

For information, please visit www.metrolinx.com.